

## CASE STUDY

## Automotive

## AI Receptionist Monika at Artifex

Artifex is a Tier 1 automotive interiors supplier in Lozorno, Slovakia, where suppliers, auditors and job applicants arrive throughout the day.



## COMPANY

Artifex

## LOCATION

Lozorno, Slovakia

## DEPLOYED

09/2024

**€1,700**

monthly saving

**220+**

visitors handled automatically per month

**73+**

contractor safety briefings per month

### THE CHALLENGE

Artifex, a Tier-1 automotive interiors supplier (previously part of IAC Group), runs an industrial plant in Lozorno with steady visitor traffic: suppliers, auditors, contractors and job candidates arriving throughout the day.

Every visitor needed a mandatory safety briefing with a signature, a printed badge and a notification to the right host. Doing this at a staffed desk was slow, inconsistent and expensive, and it pulled employees away from higher-value work.

### THE SOLUTION

aReception.ai deployed a Zebra kiosk running the Linux-based aReception client at the main entrance, branded as Monika, connected to a badge printer and the plant's host directory. The same platform also runs on Android tablets, so check-in can scale to more entry points without new hardware.

Monika greets every visitor in their language, runs the mandatory safety briefing with a digital signature, prints a badge and notifies the host automatically. The whole experience runs without a single person stationed at the desk.

### THE RESULTS

Within the first months Artifex removed the staffed reception entirely. Visitor onboarding is now faster and identical for every guest, planned or unplanned.

The plant saves roughly EUR 1,700 every month compared with a human receptionist, while safety compliance improved: every contractor completes a signed briefing before entering, with a clean digital audit trail.

*"The introduction of aReception lets us welcome and brief every visitor consistently, without tying up our team. The safety briefing with signature runs automatically, and the numbers speak for themselves."*

**Tomáš Ficek**

HR Digital Transformation Leader, Artifex, Artifex